

Technology Services

WiFi availability during testing

Bottom Line Up Front (BLUF)

If you are testing in a room that is not used as a regular classroom, depending on the layout and conditions, the number of devices connected to WiFi in the room may approach a threshold where the WiFi becomes slow and less reliable. If the testing proctor or SPOC feels that personal or other devices in the room during a test would interfere with the WiFi, they can request the guest WiFi (named CSD Guest) be disabled for the duration of the test.

To make this request, submit an IIQ work ticket for Network/WiFi>WiFi Connectivity>CSD Guest and specify the date, time, and room number(s) of the test that they would like the CSD Guest WiFi to be disabled for. The Technology Services Network Team will need 1 week of lead time to complete requests.

More Details

When a single access point has around 90 devices connected to it at the same time, the access point can get bogged down and limit traffic for all devices. It doesn't matter if all these devices are active or if they are sitting unused in someone's pocket or backpack, as long as they are turned on they will try to connect. This

This is especially true when the room is isolated and doesn't have classrooms on the other side of the wall to help with any overflow connections. For example, Cheldelin's library is away from any other connections and would be more prone to

this issue than a classroom. If a regular class is in the space and hasn't been having any issues, then testing shouldn't have any issues in the same room. You should only need to worry about this if you are testing in a location that is not used as a regular classroom. If you are unsure if this would be an issue, please reach out to your SPOC for an evaluation of

the space. One possible solution is to disable the guest WiFi (named CSD Guest) in the rooms where testing is taking place during the test so that cannot connect. This limits the number of connected devices to just district owned ones so there is very little

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chance of ever reaching the threshold. This will stop all connections to Corvallis

School district WiFi is disabled during the tests but will not affect district owned devices. If test proctors would like to try this option during tests, they need to submit an IIQ^S work ticket for Network/WiFi>WiFi Connectivity>CSD Guest and specify the date, time, and room number(s) of the test that they would like the Corvallis School District WiFi to be disabled for. Please give at least 1 week lead time. The building

SPOC can show proctors how to create a work ticket if needed.

Attached files:

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